

UNIVERSITY COUNSELLING CENTRE

Useful Mental Health Contacts

Crisis Support (urgent, dangerous or time-critical situations):

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Emergency	24-hour emergency assistance	000	
	(Police, Fire, Ambulance)	112 (GSM mobiles)	
ACT Crisis, Assessment	24-hour mental health emergency access & support	1800 629 354	
<u>& Treatment Team</u>		or	
(CATT)		6205 1065	
<u>Lifeline</u>	24-hour telephone counselling - Cost of local call	13 11 14	
	(fixed lines).		
Kids Helpline	24-hour crisis line for people aged 5-25 years	1800 551 800	
Suicide Call Back	24-hour crisis counselling and call back	1300 659 467	
Service			
Domestic Violence Crisis	24-hour domestic violence crisis assistance	6280 0900	
Service (DVCS)			
1800 RESPECT	24-hour national sexual assault & domestic violence	1800 737 732	
	crisis counselling line		
Mensline	24-hour telephone counselling & support for men	1300 78 99 78	
<u>HealthDirect</u>	24-hour medical & health advice line staffed by	1800 022 222	
	registered nurses	6207 7777	
Poisons Information Line	24-hour advice by medical professionals on acute or	131 126	
	chronic poisoning		

Private Provider Databases (Costs involved):

Find a Psychologist	An online directory to help you find a private psychologist for counselling and	
(Australian	support:	
Psychological	https://www.psychology.org.au/findapsychologist/Default.aspx?mode=Issue	
Society)		
Find a Social Worker	An online directory to help you find a private social worker for counselling and	
	support: http://www.aasw.asn.au/find-a-social-worker/search/	

Alternative Support (during business hours, free or low cost):

ANU Health Centre	On-campus health service staffed	6125 3598
	by doctors and nurses	
ANU Counselling	On-campus free counselling for	6125 2442
Centre	currently enrolled students	
<u>Headspace</u>	Mental health & substance use	6201 5343
	support & treatment (12-25 yrs)	E: headspaceACT@canberra.edu.au
The Junction Youth	Free health service for people 12-	6232 2423
Health Service	25yrs old (includes counselling)	E: junctioninfo@anglicare.com.au
Salvation Army	Counselling & psychology (City &	6248 5540
Counselling Service	Tuggeranong locations)	
<u>CatholicCare</u>	Case management, outreach,	6295 4300
	counselling & support (e.g. youth,	
	family, disability & aged care)	
Directions ACT	Drug & alcohol support &	6122 8000
	counselling service	
Canberra Rape Crisis	Counselling & ongoing support for	6247 2525
Centre & SAMSSA	those affected by sexual assault	(7am – 10.30pm)
ACT Women's Health	Nursing, counselling & medical	6205 1078
<u>Service</u>	support for disadvantaged women	

University Counselling Centre - ANU, Canberra ACT 2601, Australia

Telephone (02) 6125 2442; Fax (02) 6125 2242; Email: Counselling.Centre@anu.edu.au

Web: http://counselling.anu.edu.au/

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Mental Health Website Resources

- ANU Counselling Centre online brochures (e.g. homesickness, relationships, coping with a crisis, managing exam anxiety) and other useful links, http://counselling.anu.edu.au/
- Mind Health Connect an electronic hub of Australian mental health services and resources, providing high quality information across a range of services and needs, http://www.mindhealthconnect.org.au/ (also on Facebook and Twitter).
- Sane Australia online and telephone helpline, fact sheets, podcasts/videos, mental health campaigns, stigma reduction & research. http://www.sane.org/ or 1800 18 SANE (7263).
- **Beyond Blue** national organisation offering information and advice on mental health issues especially depression and anxiety, http://www.beyondblue.org.au/
- **Black Dog Institute** offers evidenced-based information and resources on depression and bipolar disorder, http://www.blackdoginstitute.org.au/
- **Centre for Clinical Interventions (CCI)** high quality interactive workbooks, strategies and self-help information on a range of mental health topics, http://www.cci.health.wa.gov.au/
- **ECouch** a free interactive web-based self-help program for issues such as general anxiety, social anxiety and depression, www.ecouch.anu.edu.au
- MoodGYM a free interactive online program teaching skills to cope with life's problems, including CBT for preventing depression, www.moodgym.anu.edu.au
- **Just Ask Us** online network for tertiary students with information, tools and advice on drug, alcohol, mental health and wellbeing issues, http://www.justaskus.org.au/
- Reach Out an interactive site for young people with help, information, and support for a range of issues, including fact sheets, stories, forums and videos, http://au.reachout.com/
- The Unabridged Student Counselling Virtual Pamphlet Collection a collection of information pamphlets from many universities on issues ranging from relationships to study tips, relaxation strategies and sexual health, http://www.dr-bob.org/vpc/
- Authentic Happiness focuses on developing positive emotions and strengths, http://www.authentichappiness.sas.upenn.edu
- Anxiety Self-help information about managing anxiety disorders and phobias, (http://www.anxieties.com/).
- Alcohol & Drug Information Service 24-hour information, advice, & support for those
 affected directly or indirectly by drug & alcohol issues (http://www.health.act.gov.au/our-services/alcohol-and-other-drugs) or 6207 9977

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